

Accessibility conformance report

IT Custom Solution website · Status review · 9 September 2026

This document replaces the May 2026 summary at this download address. **Full WCAG 2.2 Level AA conformance is not established for the current website.** This is a scoped status report, not a completed VPAT template, certification, or independent audit.

Product and evaluation scope

Product: the public IT Custom Solution website at itcustomsolution.com. The September redesign differs from the website covered by the May report. The Winrove application, third-party services, documents and historical site versions require their own evaluation; they do not inherit a website finding.

Contact: hello@itcustomsolution.com. Include the page address, task, browser and assistive technology when reporting a barrier. An accessible alternative can be discussed through the [contact page](#).

Correction of the earlier report

The previous PDF described an automated scan of eleven priority URLs as site-wide WCAG 2.2 AA conformance. Automated checks cannot establish every success criterion or a full-process conformance claim. Its malformed table also collapsed criterion names and ratings into unreadable text. Those ratings are not carried forward as verified results for the redesign.

The current website is designed for keyboard operation, readable content, responsive layout and reduced motion. Those design intentions are not an assertion that every criterion passes.

Evidence and its limits

Evidence	Date / scope	What it establishes
Earlier automated and sampled review, described in the previous PDF	May 2026; earlier website; eleven priority URLs	Historical report only. Not current conformance.
Source assessment notes	26 August 2026; authentication assistance, consistent help and redundant entry	Recorded reasoning for particular earlier implementations, with conditions for reassessment.
Current code review	9 September 2026; public article, capability and accessibility templates	Identifies shared structure and the article list-flow defect being corrected. Not assistive-technology acceptance.

Evidence	Date / scope	What it establishes
Release accessibility checks	Recorded separately against each candidate and deployment	Automated results apply only to the tested revision and routes. No unsupported pass count is asserted here.

Assessment status by user task

Area	Current status / remaining evaluation
Text alternatives and meaningful structure	Semantic headings and lists are used. Images, diagrams, tables and reading order need page-level evaluation.
Keyboard and focus	Skip navigation, menu keyboard behavior and visible focus are design requirements. Complete keyboard journeys require verification on the released version.
Contrast, zoom and reflow	Shared typography and colors support readability. Check every state, narrow viewport, text spacing and 200% / 400% zoom; a palette alone is insufficient.
Forms and errors	Assess labels, instructions, validation, error recovery and announcements for each complete process. A successful visual submission does not prove screen-reader usability.
Authentication	The public website does not offer general customer accounts. Any restricted operator or external sign-in needs a separate assessment.
Motion and media	Reduced-motion handling is provided in the design. Evaluate every published media asset for alternatives, captions and applicable controls.
Documents	PDF tagging, reading order, links and tables must be assessed separately. Visual inspection or selectable text is not PDF/UA certification.
Third-party content	Scheduling, verification and embedded services require process-level checks and alternatives where needed.

These are assessment categories, not criterion-by-criterion Supports ratings. A full assessment must map every applicable WCAG success criterion, record the evidence and limitations, and test complete user processes.

Known limitation and follow-through

Independent screen-reader acceptance of the September redesign is not established in the reviewed evidence. Do not use this document as a contractual warranty of WCAG or Section 508 compliance. Procurement-specific accessibility commitments require an evaluation of the exact delivered scope.

When a barrier is reported, identify its affected task and revision, provide an alternative where practicable, correct the defect and retest. Update this report when the evaluated scope or evidence changes.

References

[W3C: conformance evaluation and reports](#) · [WCAG 2.2](#) · [ITC accessibility information](#)

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